New Mark First Pool Association **2017 Fall Newsletter**

2018 DUES NOTICE

- ❖ 2018 HOA dues are \$350.00 and payment deadline is January 1st, 2018.
- Account balance statements have been included with this newsletter for each property.
- See *Homeowners Association Dues* section in the newsletter for more information on dues.

Fall Announcements

- ❖ Annual Meeting –This year's annual meeting will be at 7pm on November 12th, 2017 at the Club House. Topics for this year's annual meeting will include elections for both the Executive Board and Board of Directors positions, review of the 2018 proposed budget, discussion of the pending renovation of the pool, and an open discussion on the major issues facing the homeowner's association. If anyone is interested in a position on either board please contact a board member for more information.
- ❖ Dues & Collections 2018 dues notices and account statements are included with this newsletter. The executive board is continuing its efforts to collect delinquent dues and fees in order to bring all properties into good standing. If you are an owner of a home with delinquent dues and have not yet communicated with the board we strongly encourage you to reach out so we can discuss your specific situation. The board will be pursuing liens and other collection measures for those properties with delinquent accounts.
- ❖ Dues Payments Please allow up to 3 to 4 weeks for payment processing when mailing a dues payment. The dues payment is credited based on the post mark date, so the time to process the payment will not count against the account. The mail has to be collected from our P.O. box, delivered to the accountant to be recorded, and then taken to the bank for deposit, which is reason it does take some time for processing. If there is concern about whether a payment has been received please email the board and we can verify for you.
- ❖ Pool After many years of patch work the pool is due for a major renovation. The board has started the process to determine what work will be required, how much to budget for the cost, and how to raise the funds for the much-needed repairs. At a minimum the plaster lining of the pool needs to be replaced along with the tile and concrete blocks around the perimeter of the pool. The board is considering options for an assessment to cover the majority of the cost. We encourage those who would like to provide input to attend a board meeting over the next few months as more specifics will be provided during the meetings.
- Club House The club house continues to be available for rentals. Please send an email to clubhouse@newmarkhoa.org for more information or to make a reservation.
- ❖ Communication The board has a website and email system which are monitored and updated on a regular basis and will continue to be improved. There is also a neighborhood Facebook page which is another great tool to get to know some of your neighbors. The board is also looking at ways to better provide information to those that do not have access to the electronic information. The executive board feels that communication is an important part of the HOA and will continue to build and improve upon the work that has been done.
- * Kansas City 311 If you haven't already, the board recommends everyone becomes familiar with the City of Kansas City 311 service. 311 is the residents' connection for City services and information. Contact 311 to report a problem, request a service, or ask a question about a city service.
 - o www.kcmo.org/311 Dial 311 or 816-513-1313

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CONTACT INFORMATION

Web Address:

www.newmarkhoa.org

The website is the board's official message board to keep residents updated on current information. Announcements are posted on a regular basis and additional information continues to be added.

Information including the budget, meeting minutes, financial statements, bylaws, and covenant & restrictions are all posted on the website.

Email Addresses:

General Questions & Comments: board@newmarkhoa.org
Board of Directors: directors@newmarkhoa.org
Club House Reservations: clubhouse@newmarkhoa.org
Website & Email Issues or Comments: webmaster@newmarkhoa.org

Facebook Page:

https://www.facebook.com/groups/1503140259919231

This is the neighborhood Facebook page is which is managed by several residents. This is a closed page and only residents are allowed access. If you are new and would like to join please send a request to join along with your address to the site administrator. All residents are allowed to post comments on the page and this has been a good tool to meet others in the neighborhood and share information.

Mailing Address:

New Mark First Pool Association P.O. Box 10646 Kansas City, Missouri 64188-0646

Please mail all dues payments to this address.

Phone Number:

816-734-2552

The board has set up phone message system for residents to call and leave messages. The messages are sent to the board for review and the board will do their best to respond to all calls as soon as possible.

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Executive Board Meetings

Monthly board meetings are held on the 2nd Sunday of the Month at 7pm in the Executive Board office on the lower level of the clubhouse. Meeting postponements or cancellations will be posted on the website.

Executive Board	Service Term	Contact Email
Mike Thomas	2017-2018	president@newmarkhoa.org
Brian Bonebrake	2017-2017	vicepresident@newmarkhoa.org
Tom O'Donnell	2016-2017	secretary@newmarkhoa.org
Pamela Smith	2016-2017	board@newmarkhoa.org
Paul Hinson	2017-2018	board@newmarkhoa.org
Norma Sollman	2017-2018	board@newmarkhoa.org
Open		

Board of Directors	Service Term
Patti Kanatzar	2017-2018
Quinn Gregg	2016-2017
Steve Nechvatal	2017-2018

Homeowners Association Dues

Dues - General Information

- > Yearly dues are \$350.00 and full payment deadline for dues is January 1st of each year.
- Payment shall be mailed to the HOA P.O. Box address (see contact information section).
 - o Please be sure to include the property address with your payment.
 - Please do not mail payment directly to the accountant. Also, the accountant is not able to accept payments in person so please send all payments through the mail.
 - o Electronic payments are now being accepted through the HOA website.
- Late fee will be charged starting February 1st of each year if payment is not received in full. Late fees are \$15.00 per month and will be added the first day of each month not paid.
- ➤ If you are unable to pay by the deadline please contact the HOA Board to discuss the situation and available options.
- ➤ The board is now accepting credit or debit card payments made via PayPal to the HOA through our website. There is a fee of \$12.00 in addition to the dues owed to cover the additional cost of providing this service.

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Dues - Frequently Asked Questions

- > The property owner is responsible for payment of the dues each year. Dues are not intended to be amenity usage fees but are required for all property owners to allow the HOA to maintain all of the property and amenities which are owned by the HOA and benefit the neighborhood.
- ➤ If a property is being rented it is still the responsibility of the property owner to pay the dues. If the property owner has not paid the dues the tenants will not be able to use the homeowner's association facilities until the payment has been made.
- > If you are unsure of the status of your dues please contact the board.
- ➤ If you required a receipt for payment of your dues please contact the board.
- ➤ If a property is being sold then it is still the responsibility of the property owner on January 1st to pay the dues in full for the year. Typically, the new buyer will then reimburse the seller a prorated amount to cover the dues for the remainder of the calendar year. These agreements are to be negotiated between the buyer and seller and not between the seller and homeowner's association.
- > If there is a lien on the property for delinquent dues and those dues have been paid in full please contact the board so the lien release process can be completed in a timely manner.

WELCOME AND THANK YOU TO ALL THE NEW RESIDENTS THAT HAVE CHOSEN TO LIVE AND BE PART OF OUR BEAUTIFUL COMMUNITY HERE AT NEW MARK.

We encourage residents to review all of the information about our community on our website. Please also contact us through the board email and let us know you are here so we can reach out to welcome you.

If you have not attended a board meeting we encourage everyone to try and make it out a least once or twice a year. These meetings provide valuable updates on the status of the HOA and input from residents is also welcome during each meeting.

Please note that the work that has been done in our community by this board has been done on a volunteer basis. Board members have chosen to take time away from work, family, and many other valuable occasions for the benefit of our community as a whole. With that said, we ask for the homeowner's support, appreciation, and in many instances patience.

Remember, board members do not have careers in governing homeowner's associations. What we do have though, is a team of resident volunteers that make decisions based on what they believe the majority of home owners would want if they were as fully informed as we are in situations. The goals of this board are to maintain and improve the appearance of our community grounds which in turn will help improve the quality of life in our community and maintain or increase the values of our homes. We are willing to assist you with valid concerns and are open to positive, productive, and solution based suggestions for improvement.

Thank you for your time and attention.

-New Mark First Pool Association Board Members



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